

colt

Colt Online

Invoices Section

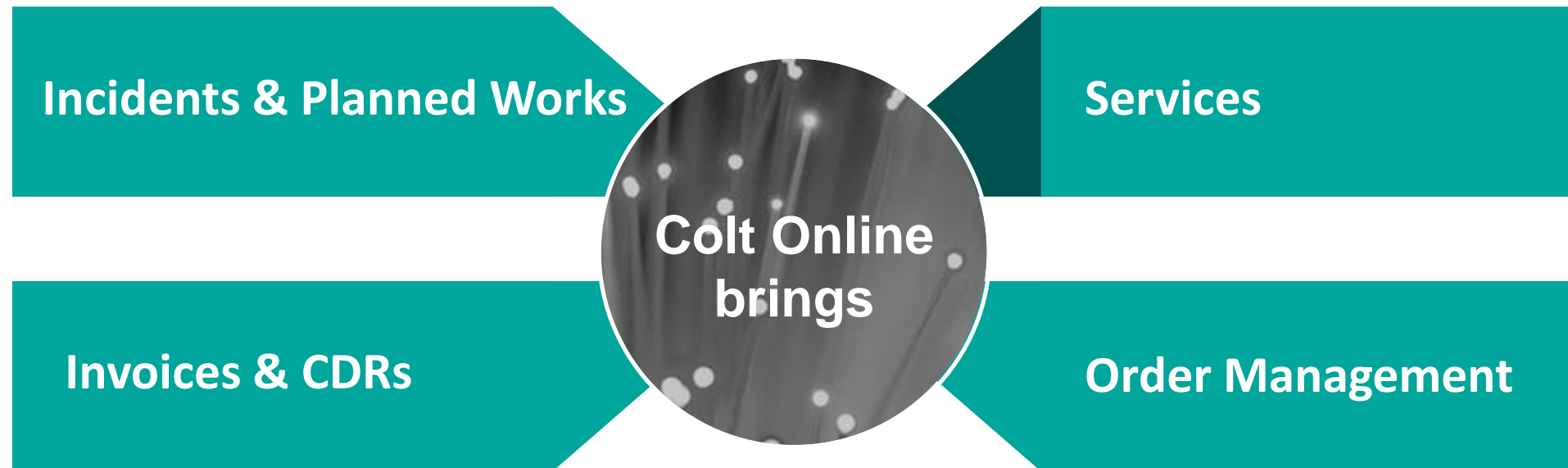
For customers with Services contracted in Japan, Singapore, Hong Kong and South Korea



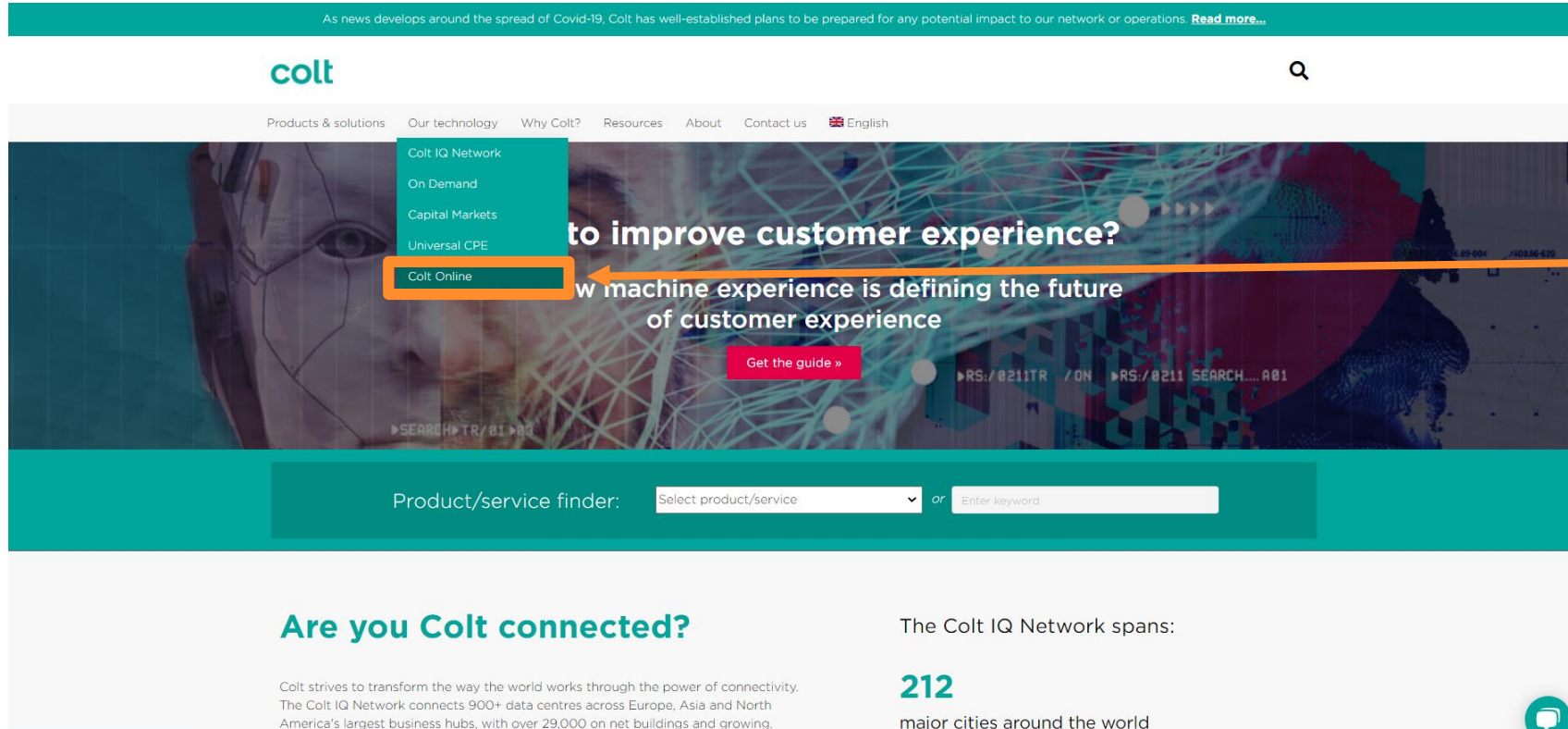
Colt Online is the user-friendly online tool for Colt Customers & Partners that will allow you to do easier and faster business with Colt

- Self-service tool accessible via internet **web-browser**
- **Secured** access
- Self-service registration and self-service request of features

Colt Online is already in use by **+20,000 customers** for services contracted in Europe. Now, it is coming for services contracted in **Japan, Singapore, Hong Kong and South Korea** with these sections currently:



*Except Billing Enquiries



You can access Colt Online Portal in 2 ways:

Direct link:

<https://my.colt.net/billing/#/grid>

Through colt.net web site in «Colt Online»

During the next slides we'll show you how to use Colt Online



Latest News

[Colt's enhanced uCPE proposition brings enterpris..](#)
04 Aug 2020

[Colt raises €20,000 for Médecins Sans Frontières ..](#)
15 Jul 2020

[Colt offers Microsoft SaaS customers access to it..](#)
09 Jul 2020

[View all >>](#)

| | | |
|--------------------------|---------------------------------|------------------------|
| Connectivity Checker | Price, Quote | Order Management |
| Requests, Incidents | Services | Information Centre |
| Invoice and Reports | Manage your account details | Planned Works |

Latest Blogs

[Humans of Colt: Figo's Charity Challenge story](#)
04 Sep 2020

[Humans of Colt: Colt Charity Challenge](#)
24 Aug 2020

[Colt launches Internet Access On Demand in Singap..](#)
24 Aug 2020

[View all >>](#)

It is recommended to use **Chrome** to navigate Colt online



Columns Customiser

The screenshot shows the 'Invoices Dashboard & Features' interface. At the top, there is a navigation menu with 'Home', 'Connectivity', 'Quotes', 'Orders', 'Tickets', 'Services', 'Billing', and 'Tools'. Below this is a breadcrumb trail 'Home / Billing / List'. The dashboard features three summary cards: 'Open Invoices' (0), 'Disputed Invoices' (0), and 'Closed Invoices' (1). A 'Call Analyser Tool V 1.0.8' widget is also present with a 'Download' button. The main section displays a table of 5 records. The table has columns for 'Month', 'Amount', 'Invoice Number', 'Customer Name', 'Customer Number', 'Billing Account Nu...', 'Download', 'Status', and 'Action'. The 'Status' column contains buttons like 'Not Applicable', 'Closed', and 'Open'. The 'Action' column contains a download icon. A search bar and filter icon are located above the table. At the bottom, there is a pagination control showing '1- 5 of 5 items' and '10 Records'.

| | Month | Amount | Invoice Number | Customer Name | Customer Number | Billing Account Nu... | Download | Status | Action |
|--------------------------|------------------|---------|----------------|--------------------------|-----------------|-----------------------|-----------------------------------|----------------|--------|
| <input type="checkbox"/> | May - 2020 | ¥ 44661 | 2202008003468 | Colt Technology Services | 22848 | 165188 | Invoices | Not Applicable | |
| <input type="checkbox"/> | June - 2020 | ¥ 3976 | 2202008003481 | Colt Technology Services | 22848 | 165188 | Invoices | Not Applicable | |
| <input type="checkbox"/> | September - 2020 | ¥ 4060 | 2202008003470 | Colt Technology Services | 22848 | 165188 | Invoices | Closed | |
| <input type="checkbox"/> | October - 0020 | ¥ 4060 | 2202008002213 | Colt Technology Services | 22848 | 165188 | Invoices, 2Report | Open | |
| <input type="checkbox"/> | July - 2020 | ¥ 43961 | 2202007002231 | Colt Technology Services | 22848 | 165188 | Invoices | Not Applicable | |

Advanced Filter

Export to Excel

Open Invoices 0 ➔ Disputed Invoices 0 ➔ Closed Invoices 1 ➔

Call Analyser Tool V 1.0.8 Download

5 Records Search [] Filter [] Grid [] Print []

| | Month | Amount | Invoice Number | Customer Name | Customer Number | Billing Account Nu... | Download | Status | Action |
|--------------------------|------------------|---------|----------------|--------------------------|-----------------|-----------------------|----------------------------------|----------------|--------|
| <input type="checkbox"/> | May - 2020 | ¥ 44661 | 2202008003468 | Colt Technology Services | 22848 | 165188 | Invoices | Not Applicable | |
| <input type="checkbox"/> | June - 2020 | ¥ 3976 | 2202008003481 | Colt Technology Services | 22848 | 165188 | Invoices | Not Applicable | |
| <input type="checkbox"/> | September - 2020 | ¥ 4060 | 2202008003470 | Colt Technology Services | 22848 | 165188 | Invoices | Closed | |
| <input type="checkbox"/> | October - 0020 | ¥ 4060 | 2202008002213 | Colt Technology Services | 22848 | 165188 | Invoices,2Report | Open | |
| <input type="checkbox"/> | July - 2020 | ¥ 43961 | 2202007002231 | Colt Technology Services | 22848 | 165188 | | Not Applicable | |

1- 5 of 5 items

Page navigation: << 1 >> 10 Records

Download options for each invoice

Download Invoice

Download CDRs

Download Other Reports

OCT 0020 Available Download

- Call Data Records (CDRs)
- Invoices
- Universal Number List Reports

Download Selected

Invoices are available since May - 2020 (issued on or after 31st, 2020) onwards. For other Invoices or Billing enquiries, please contact Asia-Invoice@colt.net. Invoices older than 12 months will be removed from the portal therefore, we strongly recommend you to download your invoices and store them locally. Note that CDR & UNL are always available on the original invoice.

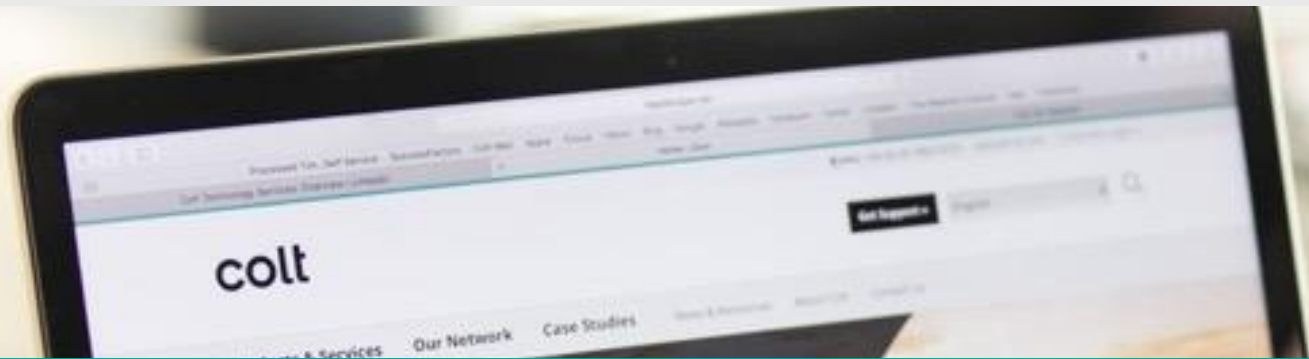
Below types of documents are available in Colt online, if applicable:

- ✓ **Monthly invoices** (available in the invoices dashboard)
- ✓ **Re-issued invoices** (available in the invoices dashboard with suffix -1, -2... eg: 2202008003470-1). When an invoice is re-issued the payment status of the original one is considered as Not Applicable
- ✓ **Credit Notes** (available in invoice dashboard with suffix CN eg: 2202008003470CN)
- ✓ **CDR Reports** (available in the download menu of the monthly original invoice)
- ✓ **Universal Number List** (available in the download menu of the monthly original invoice)

Payment Status of all of them is refreshed daily. Please note that this refresh has been enabled for any document whose payment status has been changed after Oct 17th, 2020.

Colt is constantly working to improve the experience of customers who have contracted their services in Japan, Singapore, South Korea or Hong Kong to make below features available for them:

- **Register for invoice via e-mail**
- **Raise & Track Billing Enquiries**
- **Manage Account Details**



Thank you

